

12 Essentials for High Performance Chapters

1. Purpose

A clear, challenging, inspiring common purpose.

2. Membership

Willing, skilled and trained members.

3. Leadership

Leaders that build teams and guide results.

4. Structure

A flexible structure of roles and procedures.

5. Plans

Long-range master and short-range action plans.

6. Participation

Active listening and fully informed members.

7. Communication

Active listening and fully informed members.

8. Trust

Mutual trust, support and collaboration.

9. Consensus

Making critical decisions with “buy-in”.

10. Ownership

Shared responsibility for program implementation.

11. Synergy

Total team synergy stronger than its parts.

12. Recognition

Appropriate rewards, frequent recognition.